

BLOCK HEAT TROUBLESHOOTING – GLASCRAFT M-SERIES

- A) If Block Heat Controller does not light-up, first check the following:**
- a. Supply power on? Supply light on? (200-240 VAC) _____
 - b. Over-temp/Over-pressure reset? _____
 - c. Safety shut-down re-set? _____
 - d. Emergency stop control re-set? _____
 - e. Confirm Block Heat breaker on? (24 VAC) _____
 - f. Test controller power supply voltage? _____
- B) If Block Heat Controller does light-up, but no heat and displays an error, first check the following:**
- a. Display ERR-2 (check thermocouple) _____
 - b. Display ERR-4 (thermocouple unplugged) _____
 - c. Display ERR-7 (check controller program) _____
- C) If Block Heat Controller does light-up and no error notes displayed, but still no heat, then check the following:**
- a. Controller set-point? (must be greater > “actual” display) _____
 - b. If controller “load on” light is not illuminated
 - i. reconfirm section “a” above _____
 - ii. Light gauge wire connection at SSR input tight & clean _____
 - iii. test with an alternate controller _____
 - c. If Controller “load on” light is illuminated
 - i. Confirm Block Heat breaker on? _____
 - ii. Heavy gauge wire connections at SSR (solid state relay) output tight and clean? _____
 - iii. Test controller voltage? _____
 - iv. Block SSR (solid state relay) “load on” illuminated? _____
 (note: test for failed SSR via single jumper across output terminals & Block Heater should energize)
 - v. Voltage at each heater element? (s/b 208-240 VAC) _____
 - vi. If Voltage ok but no heat, then continuity test each heater element separately (s/b 46 ohms @ 74⁰F) for 1000 watt rods _____